

CMPRO Change Notice

New Icon Set and Internet Explorer (Browser Setting Adjustments)

OVERVIEW

Professional Systems Associates, Inc. (PSA) has recently released several notifications (CHG2017005, CHG2017009, and ANCMT2017002) regarding ongoing renovations to the CMPRO User Interface (UI). Testing has revealed that the implementation of the new icon set may, in some cases, require adjustments to browser settings for those who use Internet Explorer (IE) to access CMPRO.

DETAILS

As part of CMPRO build C-BN-0116, PSA has implemented the new icon set discussed herein. Once the build is in place, some individuals accessing CMPRO using IE may experience display issues involving these icons. In such cases, the user* will want to ensure that the web address (URL) for their CMPRO instance is listed in the *Trusted Sites* portion of their *Internet Options* (review the *Before Starting* topic in the User's Guide for more information). Such action should resolve any issues regarding the proper display of the new icons.

Here's an example:

<https://learn.cmpro.net>

*Due to site security policies, some users may not have permission to edit, or even see their Trusted Sites on their workstations. In such cases, it may be necessary to enlist the assistance of site IT personnel to correctly configure browser settings on individual workstations.

Other Browsers

Should adjusting IE browser settings not resolve the display issue, testing has shown that both the Firefox and Chrome browsers are able to display the icons correctly.

AVAILABILITY

The changes described herein will be available with the release of C-BN-0116.